



GROUP FITNESS ATTENDANCE POLICY

1. Members are able to register for class 36 hours in advance, and are advised to register for **ALL** classes.
2. If the class is full, they will be placed on standby and bumped up if anyone cancels out of class.
3. If a member has signed up for a class which is full, and is not there at the start of class, they forfeit their spot to any members who might be present and on standby.
4. If a member has not signed up for class, they are welcome to wait outside the studio to see if there are any open spots when class is scheduled to start.
5. If a member has signed up for a class and finds they will be unable to attend, out of respect to other members who would like to take class, please cancel online or call the front desk to have them unenroll you.
6. We will be reimplementing our 3 strikes policy **EFFECTIVE FEBRUARY 1ST.**

PLEASE REFER TO THE BACK OF THIS FORM FOR OUR 3 STRIKES POLICY

GROUP 3 STRIKE FITNESS 3 POLICY

THE ARENA CLUB HAS IMPLIMENTED A 3-STRIKE POLICY.

- If you are on a class roster and are not present at the start of that class, you receive a strike.
- If you accumulate 3 strikes within the calendar month, you are blocked from registering for classes for 30 days.
- If you are unable to attend a class for which you've registered, you can cancel online or call the front desk to unenroll.

Since our studio space is at a premium, this policy is in place out of respect for our members in allowing us to maximize class participation in our group fitness classes.

